

# Returns

Allstate aims to keep our customers satisfied with every order. However, if you are unhappy with your order simply return it within 30 days of receipt for exchange, refund or credit.

## Conditions

- Items must be returned within 30 days
- Items must be in new condition for resale
- Made to order products are not eligible for return. These products include:
  - Custom & Partial Custom Signs
  - Custom Decals
  - Building Letters
  - Custom Stencils
  - Custom Parking Permits

## Procedure

Fill out the following form, include it in the package and ship to the address below. Unless a mistake was made on the order, you are responsible for the return shipping cost.

Account # or Company Name \_\_\_\_\_

Contact Name \_\_\_\_\_ Contact Phone # \_\_\_\_\_

Reason For Return \_\_\_\_\_

Action Requested  Refund  Credit  Exchange

If exchange, indicate product # \_\_\_\_\_

## Ship To

Returns Dept  
Allstate Sign & Plaque Corp  
70 Burt Drive  
Deer Park, NY 11729

When returning products to Allstate, be sure to send them back pre-paid, insured, and save your tracking numbers. Without tracking numbers, it will be difficult to prove that your return arrived at our warehouse. Custom merchandise may not be returned.

A 10% restocking fee may be charged on returned merchandise.